**Terms & Conditions Sky High Coaching**

**Yarra Valley Intensive**

**21 – 22 March 2020**

**Arrival and Departure**

Our intensive package does not include the cost of accommodation, air or land travel or travel insurance. You are solely responsible for any changes that may occur to your travel arrangements including any flight delays and cancellations.

The price of your intensive package does not include transport to or from the airport.

**Intensive Venues**

The bookings are made in good faith and may be subject to change. We cannot accept any responsibility for action taken by the management of the intensive locations. You will be responsible for any damages to accommodation or property caused by you.

**Age Limitations**

Participants in the Yarra Valley Intensive must be at least 18 years of age. We will not cater to persons under the age of 18.

**Disclaimer**

Whilst we make every endeavour to ensure that your stay at our intensives is safe, no responsibility will be taken for any injuries or losses incurred during the intensive, nor whilst in transit to or from the intensive. In agreeing to these terms and conditions you assume all risks and dangers and all responsibility for any losses and/or damages.

**Medication and Medical Issues**

It is your responsibility to inform us of any medical issues or medical history that could affect your experience at the intensive.

Our intensives are not suitable for those overcoming addictions to alcohol or drugs.

**Travel Insurance**

It is essential that you take out your own travel insurance which must include coverage for your airline flight and accommodation, cancellations, interruptions to flight plans, accident, illness, medical evacuation, theft and Acts of God etc. It is your responsibility to ensure that you choose an insurance policy which covers you for any unexpected events.

Sky High Coaching is not responsible for expenses incurred by you for any cancelled trips, such as airline tickets, or for costs incurred due to travel delays, flight cancellations or illness.

**Cancellations & Refunds**

Coaching is about your full commitment. If you wish to cancel you will not receive a refund. You will, however, be offered coaching and support via a private, group, program or future event to the same value as the investment you have made.

Sky High Coaching Yarra Valley Intensive reserves the right to cancel your place in an intensive before or after the intensive start date if the following occurs: Violence/ extreme anger/ damage to property/ use of illicit drugs/ abuse of alcohol or any mind/behaviour altering substance/ disrespect to any staff member or affiliate of Sky High Coaching Yarra Valley Intensive/ failed payment/ not providing us with accurate information about your personal or medical situation/ anything else we deem to be extreme, unlawful or damaging circumstances.

If your participation in the intensive is cancelled due to misconduct, no refund will be offered. If a client chooses to vacate or cancel the intensive setting prior to the end of the intensive, they do so of their own free will and no refund will be offered.

If, due to unforeseen circumstances the event is cancelled by Sky High Coaching, you will receive a refund of monies paid OR coaching and support via a private, group, program or future event to the same value as the investment you have made.

Sky High Coaching will not reimburse any travel costs incurred by you including flights, accommodation, airport transfers or travel insurance.

**Liability Statement**

In consideration of the services of SKY HIGH COACHING and Janelle Ryan in the SKY HIGH COACHING YARRA VALLEY INTENSIVE MARCH 2020, I agree that by my participation in these activities, I hereby assume all risks and dangers and all responsibility for any losses and/or damages, whether caused in whole or in part by Janelle Ryan. I have read this waiver and release and by booking my place at the intensive with a deposit, I agree that it is my intention to exempt and release Sky High Coaching and Janelle Ryan from any liability for personal injury, property damage or wrongful death caused by negligence or any other cause. I fully understand the terms of this release and waiver, and by signing this agreement I agree freely and voluntarily.

Janelle Ryan \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Date:

Intensive Guest \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Date: